

JIRA Service Desk 2.3:

Warning! You are viewing the old version of site.

New version of the site - <https://www.teamlead.ru/>

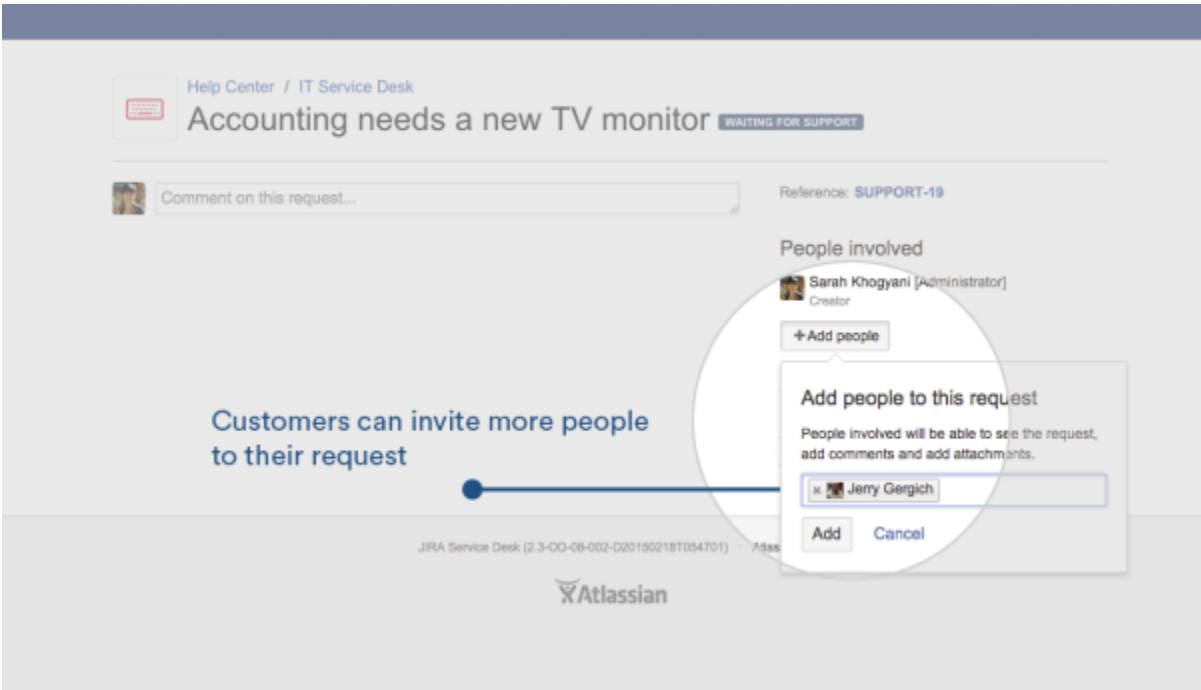
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JIRA Service Desk 2.3

JIRA Service Desk



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JIRA Service Desk , , JIRA Service Desk. .

Help Center / IT Service Desk

Get IT help

Get assistance for general IT problems and questions [example]

Raise this request on behalf of

Jerry Gergich

What do you need?

Bug in finance system e.g. 'new mailing list'

Why do you need this?

Reports showing \$0 in revenue.

Attachment (optional)

Choose file(s)

Create Cancel

Agents can open a request for a customer

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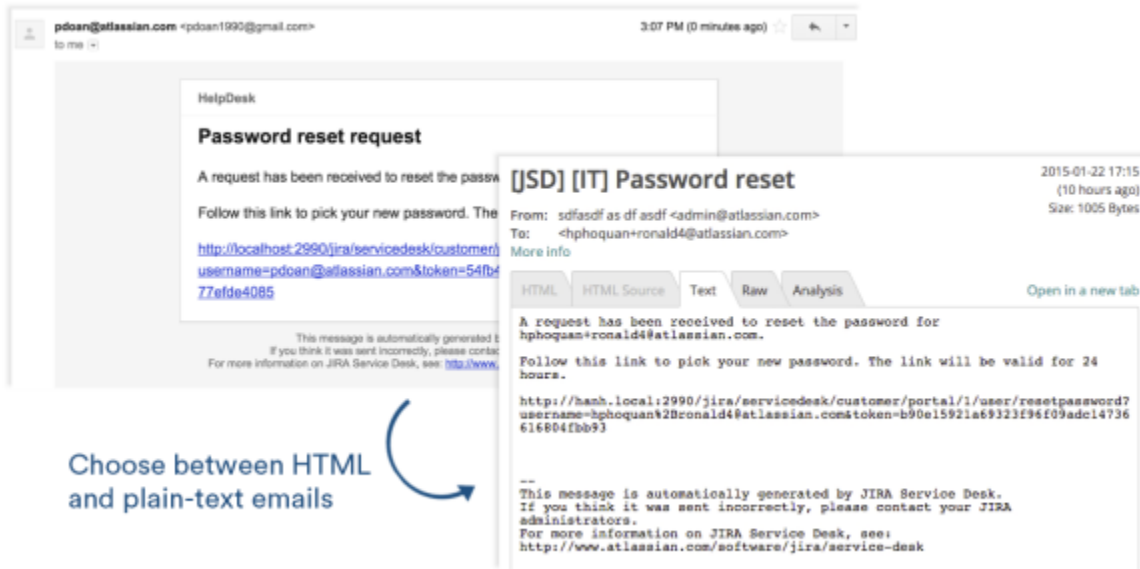
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JIRA Service Desk 2.3 :

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Email settings

List of email addresses being used for service desk projects that support requests via email.

Easily monitor email support statuses

Service Desk	Email address	Request Type	Status	Actions		
Another SD	support@sd-sla.atlassian.net	Get IT help	Last received 01/feb/15 1:16 pm	Test	View log	Delete
Office Administration	oa@sd-sla.atlassian.net	Get IT help	Last received 27/oct/14 11:45 am	Test	View log	Delete
Help Desk	hd@sd-sla.atlassian.net	VPN	Last received 12/feb/15 2:23 am	Test	View log	Delete
Charlie Cakes	cc@sd-sla.atlassian.net	Ask a question	Last received today 12:08 pm	Test	View log	Delete
	chocolate.sd6@gmail.com	Ask a question	Last received today 12:39 pm	Test	View log	Delete

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