

Jira

Jira, , , - . , , , - .

-?

Jira – Automation.

Automation Cloud *Close duplicate issues*, , , , *Duplicate*.

Close duplicate issues

Rule details

When: Issue linked
Types: Duplicate

Status does not equal
Done

Then: Transition the issue to
DONE

Add component

Jira?

JQL-, - , , :

Project = DEV AND client = Barry AND problem = "Unstable connection"

project = DEV AND client = Barry AND problem = "Unstable connection"



Search

smart values (– <https://support.atlassian.com/jira-software-cloud/docs/what-are-smart-values/>).

JQL Automation. **smart values** , , , .

, : , , jql- (,), Smart value .

:

, Problem Client ().

, , Jira Duplicate.

, , , , Jira "" .

When: Issue created

Rule is run when an issue is created.

New component Branch rule/related issues

, Jira ,
jql, smart values. , :
{triggerissue.customfield_10034}
" id 10034 , ".
,
, - <https://support.atlassian.com/jira-software-cloud/docs/what-are-smart-values/>

Branch rule / related issues

Please select which related issue you would like to perform actions against.

Type of related issues *

JQL

JQL *

created > startOfDay(-3) AND Client = "{triggerissue.customfield_10034}" AND Problem = "{tr

 Insert account id

 Resolve users

 Validate query

, , , 3 .

New Action Link issues

Link issues

Please provide a link type and the issue to link to:

This issue *

 is duplicated by

Issue *

 Trigger issue

You can link to the issue that triggered this rule, previously created issue, a smart-value or simply an issue key.

 Cancel

 Save

Link issues , "", , , is duplicated by.

! , , Jira .

