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 , , , . Service pack 3 Windows XP. , , Hewlett-Packard AMD. Microsoft . , HP Intel, AMD. , intelppm.
 sys, Microsoft Intel, AMD amd8.sys. , , . .
 , , , Support . , . , , , - , .
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 ?

(. bug tracking system) — , (, .) (), , . Wikipedia bug tracking system (BTS).

BTS

, «-»', , , «()», , , , , , ,

, BTS :

BTS,

- BUGS
- Bugzilla
- JIRA
- Trac
- Track Studio

BUGS - the Bug Genie

www.thebuggenie.com

, Mozilla Public License 1.1. -, PHP. , BUGS 2008.

BUGS , , . , . . . BUGS blocker bugs - , .

BUGS . : BUGS user-friendly . BTS .

BUGS - . . , BUGS . BUGS open source : Apache, PHP, MySQL.

Bugzilla

www.bugzilla.org

Bugzilla – . 1998 Netscape . Bugzilla Mozilla Public License. , Mozilla Foundation.

Bugzilla 800 (!) . NASA, Id Software, Red Hat, Novell . ?

Bugzilla , Enterprise BTS. , .

Bugzilla Max Kanat-Alexander , Bugzilla – Perl . , Perl TMTOWTDI(There More Than One Way To Do It) ,.. , . «» Perl, . , , Perl, . : <http://avatraxiom.livejournal.com/58084.html>.

Bugzilla, , , Bugzilla :

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, . Bugzilla -.

Bugzilla , . , Bugzilla : , , .

Bugzilla , :

- CVS
- Perforce SCM
- Subversion
- Tinderbox/Tinderbox2

Bugzilla , Perl, . Bugzilla Apache, Perl MySQL.

Bugzilla , . (2008), , . Bugzilla , .

JIRA

www.atlassian.com/software/jira/

JIRA «bug tracking »., , Atlassian .

: JIRA . JIRA Bugzilla. :

, Assignie – , («», , (), , , . «» (" -").

Issue , , . , , – , , - , .

IN PROGRESS – , , . . .

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JIRA , . JIRA , «» . , , . JIRA subversion.

BTS : . JIRA \$1200. , , . JIRA .

Trac

trac.edgewall.org

Trac – , . Trac Edgewall Software Modified BSD license.

Trac wiki. SVN , svn. Trac?

- (milestones)
- (roadmap)
- (timeline)
- RSS

. Trac : , , milestone, roadmap. Trac , SVN.

Trac Python . , , .

Track Studio

www.trackstudio.ru

Track Studio ,.. «». , , . Track Studio Java UNIX Windows NT. Trac , .

JIRA, , Track Studio (,). Track Studio : , , (,), (,,) . , Track Studio Oracle. ORACLE 4000 , JIRA Track Studio . Track Studio 1800 , . , .

Track Studio? Track Studio . .

Track Studio \$500, JIRA. , , Track Studio.

Feature	BUGS	Bugzilla	JIRA (std)	Trac	Track Studio
	+	+	+	+	+
	PHP	Perl	Java	Python	Java
	MPL	MPL	-	BSD	-
	-	+	+	+	+
	+	+	+	+	+
RSS	-	+	+	+	+
e-mail	+	+	+	+	+
MS Excel	-	-	+	+	+
	-	-	-	+	+
	-	-	-	+	+
CVS/SVN	-	+	+	+	+
attach	+	+	+	+	+
	-	-	+	+	+
	+	+	+	+	+
	+	-	+	+	-
	+	+	+	+	+
	free	free	\$1200	free	\$500

- , .. , . - BUGS. Bugzilla, BTS. , , JIRA. , Trac Track Studio.

, ! , , , BTS. BTS .
